

Valerie LaBorde Bookkeeping & Tax Service

Please accept this letter as a professional reference and endorsement for Rory O'Neill.

I originally hired Rory to teach my new 8 week old Pug puppy "Jesse" simple commands and basic obedience. Several of these goals were easily accomplished within the first session. That was the easy part! I credit Rory with saving my sanity and my new family's harmony while adjusting to a completely changed life with a new puppy! I was absolutely clueless about raising a puppy. All of my readying and research had only managed to confuse me. As reality hit, I was exhausted, frustrated and guilty at the same time. Even my husband and I were at odds about how to approach this new event in our lives.

Rory taught us the many basics of training a new dog to fit into your world so the animal conforms to your lifestyle. Left to my own devices, I would have become a martyr at the hands of a four pound tyrant! After the first session, Jesse was sleeping through the night and was well on her way to being crate trained. After the second session she was nearly housetrained. Jesse learned to "sit", "lie down", and "stay off" by the third session. Rory's additional strengths benefited us when the older of our two cats scratched the cornea of Jesse's eye and we had to rush her to emergency. Rory actually counseled me at the time and supported us through the entire crisis, being equally concerned about the welfare of my cat "Boo" and his adjustment to a new dog.

Rory is always available for questions and concerns outside of the training sessions. I have had to consult her for help with Jesse's skin and flea problems. Thanks to Rory's diet recommendations, Jesse is not free of itchy skin problems and has a beautiful coat. I have found that Rory is knowledgeable about all aspects of animal behaviour and training. In our case, it was also the sensitivity to and the awareness of the dog's "People" in their lives that won her in a place in our hearts.

Sincerely,

Valerie LaBorde