

To Whom It May Concern:

After several years of dealing unsuccessfully with various stressful behaviors of our dog, we decided that it was time to get some additional help. Vagabond, a wonderful Aussie-Retriever mix, had trouble staying by himself and was always running away from home. The situation had gotten very serious, because not once, but a second time, had jumped from inside the living room to the backyard through a double-glass frame window to get out after we left the house.

Our current veterinarian recommended highly Ms. Rory O'Neill as a dog trainer who would have the capacity to assist us in modifying our dog's behavior. After several sessions with Rory, Vagabond improved a lot.

Now, we are able to leave him on his own more often, without worrying about him at all. Also, Vagabond follows the basic commands much better than before making our daily walks much more enjoyable.

We appreciate Rory's personality as well as her ability to adapt to our situations--we had given up hope for improvement in our dog's behavior. We hope that other people who have problems with their dogs will trust Rory as we did several months ago when we hired her.

Sincerely,

Joe and Natalie Christie
Santa Barbara, California